

QLOCKTWO 



Please read this instruction manual in full before using QLOCKTWO  for the first time.

1. Overview

This user information is intended for end users (consumer product). It describes the intended use, safe commissioning, operation, care and disposal of QLOCKTWO .

1.1 Intended use

QLOCKTWO  is a wristwatch for displaying the time in words, as well as selected additional functions (seconds, date, moon phase, charge status).

QLOCKTWO  must only be charged using the supplied charger and USB-C cable together with a suitable USB-C power adapter.

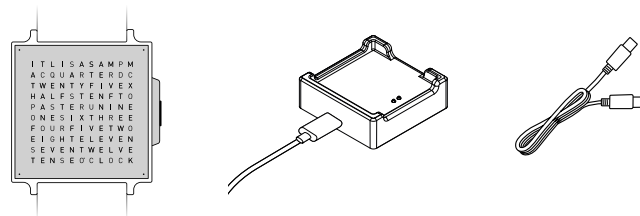
1.2 Foreseeable misuse

- Use of a different charger or a damaged cable.
- Charging or operating in a damp environment (e.g. bathroom, sauna) or in the event of liquid ingress.
- Cleaning with solvents, aggressive cleaning agents or polishing cloths.
- Storing/operating near strong magnetic fields (e.g. speakers, induction hobs, devices with strong magnets).
- Operating the charger with an unsuitable USB-C power adapter.

2. Package contents

After unpacking, check that the delivery is complete and undamaged.

QLOCKTWO  is supplied with a charger and a USB-C cable.



3. General safety instructions

Please observe the following safety instructions to avoid personal injury and damage to property.



External magnetic fields may affect the function of QLOCKTWO [W]. Keep QLOCKTWO [W] away from strong magnetic fields (e.g. speakers, induction hobs, magnetic mounts).



Only use the supplied charger.
The use of other chargers may result in malfunctions or damage.



Only use a suitable USB-C power adapter (5 V DC, SELV).



Do not charge QLOCKTWO [W] in a damp environment.
Only use the charger in dry indoor areas.



Avoid extreme temperatures, strong impacts and chemical cleaning agents. This may damage the housing, glass, seals or strap of QLOCKTWO [W].

4. Getting started (commissioning)

4.1 Unpacking and preparation

Carefully remove QLOCKTWO [W], the charger and the USB-C cable from the packaging and remove the band from the USB-C cable.

4.2 Charging before first use

We recommend fully charging QLOCKTWO [W] before using it for the first time.

1. Connect the charger to the USB-C cable.
2. Connect the USB-C cable to a suitable USB-C power adapter (5 V DC, SELV).
3. Place QLOCKTWO [W] on the charger with the matrix facing upwards.
4. Charge QLOCKTWO [W] for three hours.
5. Check the charge level: see Chapter 7.1.

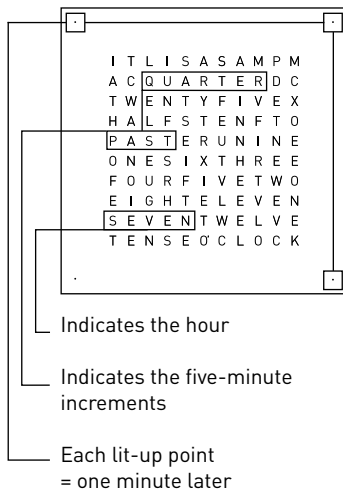
4.3 Switching on

Press and hold the button on the right-hand side of the case for approx. 20 seconds.
The matrix will light up.

4.4 Reading the time in words

QLOCKTWO  displays the time in words.

Example:



4.5 Automatic brightness control

QLOCKTWO  features an automatic brightness sensor. This is preset at the factory and automatically adjusts the display brightness to the ambient light.

4.6 Gyroscope sensor

QLOCKTWO  is equipped with a gyroscope sensor that detects wrist movements and activates the time display. The gyroscope sensor is enabled by default. For instructions on how to deactivate the gyroscope sensor, see Chapter 6.2.

5. Set-up (time and functions)

QLOCKTWO  can be set up in two ways:

- via the Flashsetter app (smartphone, recommended)
- manually using the button

5.1 Set-up via the Flashsetter app (recommended)

Install the QLOCKTWO Flashsetter app (iOS/Android). Follow the instructions in the app to transfer the time, date and other settings to the watch.



qlocktwo.com/flashsetter

5.2 Manual settings – setting the time and date

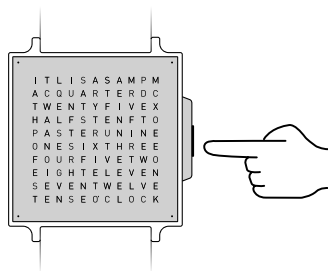
Short button press ● | 2 sec. ■ | 5 sec. ■■

A long button press ■■ activates the settings mode. A short button press ● is used to change or advance the value being set. A medium-length button press ■ confirms the current input – alternatively, confirmation takes place automatically after eight seconds. Another long button press ■■ saves all settings and exits the mode; 'OK' is then displayed.

Example values: time 15:52, date 15.03.2026.

The exact word/segment display depends on the display logic of QLOCKTWO [W].

1. Start the settings mode (button ■■).
2. Set the hour, five-minute increments and one-minute increments in sequence.
When setting the minutes, the seconds are reset to 0.
3. If required, set AM/PM, then month, day and year.
4. Exit the settings mode (button ■■) to save.



Press the button ● repeatedly.
The display cycles through
the following sequence:

- Time
- Calendar day
- Moon phase
- Seconds

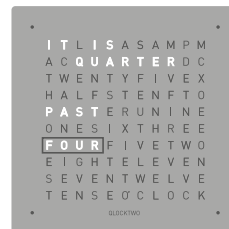
Example



The time and date should be changed to
the following values:

Time: 15:52

Date: 15.03.2026



1 Hour:

The setting is based on the display principle.

Press the button ■.

Press the button ● repeatedly.

Short button press ● | 2 sec. ■ | 5 sec. ■■

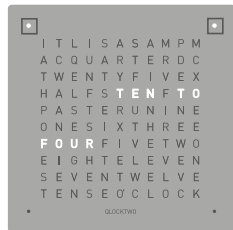


2 Five-minute increments:

The setting is based on the display principle.

Press the button .

Press the button  repeatedly.



3 One-minute increments:

When setting the minutes, the seconds are reset to 0.

Press the button .

Press the button  repeatedly.



4 AM/PM:

SET AM (from 00:01 to 12:00) or PM (from 12:01 to 24:00).

Press the button .

Press the button  repeatedly.



5 Month (MM):

Press the button .

Press the button  repeatedly.



6 Day (DD):
Press the button 
Press the button  repeatedly.



7 Year – tens digit (YY):
Press the button 
Press the button  repeatedly.



8 Year – units digit:
Press the button 
Press the button  repeatedly.



9 Save settings:
Press the button  or wait eight seconds.
The settings mode is exited and the settings are saved.

6. Operation and functions

6.1 Activating the display

A short button press ● activates the word time display. The display can also be activated by moving your wrist (gyroscope sensor).

6.2 Activating/deactivating the gyroscope sensor

Press and hold the button for approx. eight seconds until the gyroscope symbol appears. Once the symbol appears, the sensor can be switched on or off with a short button press ●. The setting is confirmed by pressing the button ■ again for two seconds or automatically after approx. five seconds.



NOTE

If the gyroscope sensor is deactivated, the time will only be displayed when the button ● is pressed.



Gyroscope sensor on



Gyroscope sensor off

6.3 Switching off QLOCKTWO [W]

Press the button ●. Then, press the button ■. The battery charge level is displayed. Then, press and hold the button for ten seconds.

Short button press ● | 2 sec. ■ | 5 sec. ■■

6.4 Moon phase display

Press the button ● three times to display the current moon phase. The display is schematic and shows new moon, full moon, as well as waxing and waning phases with approximate illumination.



Waning moon



Half moon



Full moon

In the Flashsetter app, you can choose whether the moon is displayed from the perspective of the Northern or Southern Hemisphere. The default setting is the Northern Hemisphere.

6.5 Seconds display

Press the button ● four times to display the seconds. The display runs for 60 seconds and then fades out automatically. Press the button again at any time to return to the time display.

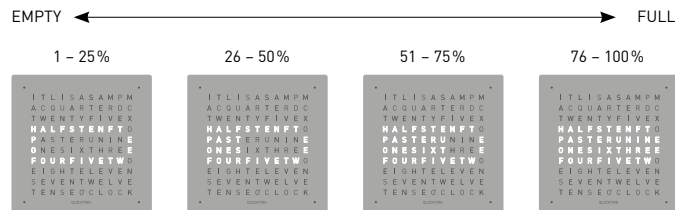
Short button press ● | 2 sec. ■ | 5 sec. ■■

7. Battery and charging

QLOCKTWO  features an integrated lithium-ion polymer battery and is charged using the supplied charger.

7.1 Checking the battery level

To display the battery level of QLOCKTWO , briefly press the button  and then immediately press and hold it for two seconds . The current battery level is shown as a battery symbol, with the illumination indicating the charge level.



After approx. five seconds of inactivity, QLOCKTWO  automatically returns to the time display. Alternatively, you can return directly to the time display at any time with a short button press .



NOTE

A low charge level is indicated by an empty battery symbol. In this case, charge QLOCKTWO  promptly. At a critical charge level, the battery symbol is displayed after every fifth time display.

Short button press  | 2 sec.  | 5 sec. 

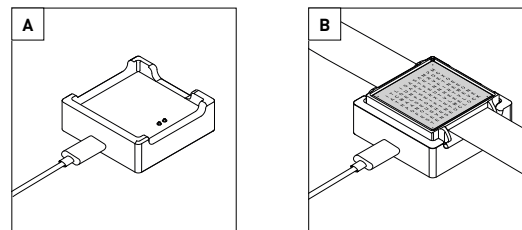
7.2 Charging the battery

QLOCKTWO  is charged using the supplied charger.

Charging process

1. Connect the charger to a suitable USB power adapter using the supplied USB-C cable.
2. Place QLOCKTWO  centrally on the charger with the matrix facing upwards.
3. Charging starts automatically.
4. A briefly illuminated and fully filled battery symbol indicates that the battery is fully charged.

A full charging cycle from 0% to 100% takes approx. three hours.



Charging indicator during charging

During charging, the battery symbol on the QLOCKTWO  matrix also indicates the current charge level. The display appears automatically when placing QLOCKTWO  on or removing it from the charger, and by briefly pressing the button  while QLOCKTWO  is on the charger and charging. By pressing the button again briefly , you can also access the time and all other display functions during charging.

Important notes on charging



Only use the supplied charger and a suitable power adapter.
qlocktwo.com/zubehoer



Only charge QLOCKTWO  in a dry environment and within the permitted ambient temperature range.



If QLOCKTWO  has not been charged for an extended period, QLOCKTWO  must be completely reset (via Flashsetter or manually).



If the battery is empty, the display switches off.
Charge QLOCKTWO  for at least 10 minutes (see Chapter 7.2 'Charging the battery').

7.3 Storage

Store QLOCKTWO  in a dry place. If you do not use QLOCKTWO  for an extended period, recharge it at least every 30 days to prevent deep discharge.

8. Troubleshooting

Error	Solution
QLOCKTWO  does not respond	■ Charge for at least 10 minutes. ■ Perform a reset (press and hold the button for 20 seconds).
QLOCKTWO  cannot be set	■ Perform a reset (press and hold the button for 20 seconds). ■ Repeat the manual setup or use the Flashsetter app. ■ If the problem persists: contact QLOCKTWO Service.
Battery cannot be charged	■ Check that QLOCKTWO  is lying flat on the charger and that there is contact with the contact pins. ■ The contact surfaces on the back of the watch must be clean and dry. Clean them with a soft, dry cloth. ■ Check the USB-C cable, USB-C port and USB-C power adapter for damage and proper function. ■ Ensure that the power adapter meets the technical requirements (see Chapter 13 'Technical specifications'). ■ If the problem persists: contact QLOCKTWO Service.

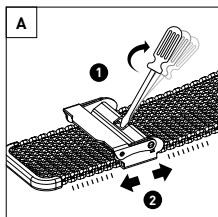
9. Care and cleaning

Wipe dirt, sweat and water from the case and glass using a soft, slightly damp cotton cloth.

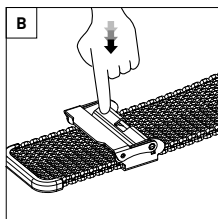
Do not use polishing cloths, microfibre cloths with abrasive components, solvents (e.g. turpentine, benzene) or alcohol-based cleaning agents (e.g. methylated spirits).

10. Adjusting the Milanese strap

To adjust the strap to the correct length, you will need a small flat-head screwdriver or a similar tool.



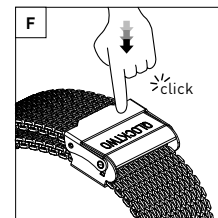
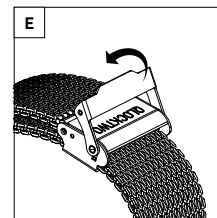
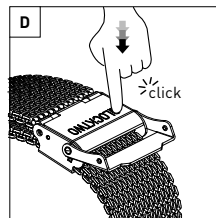
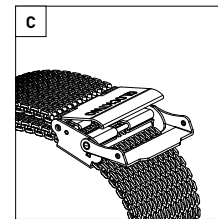
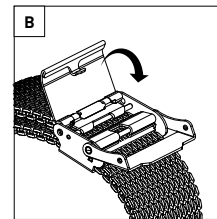
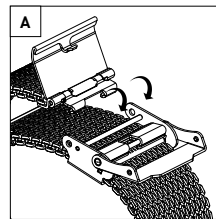
1. Position the tool.
2. Carefully lever downwards.
3. The clasp opens.
4. Lock the clasp into a suitable notch.



Close the clasp until a clicking sound is heard.

11. Closing the Milanese strap

When closing the Milanese strap, ensure that the clasp audibly clicks into place. This is the only way to guarantee that the strap is securely and correctly fastened.



12. Warranty and service

QLOCKTWO  is covered by the statutory warranty rights.

If the instructions in this manual are not followed, or if QLOCKTWO  is modified, opened or altered, the warranty claim becomes void.

Battery replacement, seal replacement, maintenance and repair work may only be carried out by QLOCKTWO or by service centres authorised by the manufacturer.

For service enquiries, please contact:

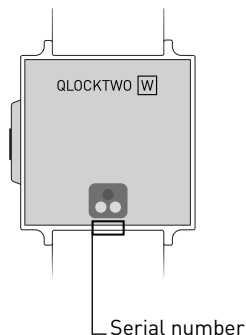
QLOCKTWO Service

csc@qlocktwo.com

www.qlocktwo.com/contact

You will need the serial number for service enquiries.

This can be found on the back of QLOCKTWO .



13. Technical specifications

Model:	QLOCKTWO W W38-1
Glass:	Hardened mineral glass
Case:	Stainless steel
Weight:	approx. 50 g
Overall height:	8.5 mm
Length (lug to lug):	45.5 mm
Width (including button):	40 mm
Case size (square):	38 × 38 mm
Operating temperature:	+5°C to +35°C
Battery type:	Li-Po battery, 3.7 V, 100 mAh
Battery life:	Tested depending on usage
Water resistance:	Up to 5 atm
Accuracy:	±15 seconds/month

Technical specifications – charger

Model:	QLOCKTWO W Charger C38-1
Surface:	ABS + PC
Case:	Aluminium
Connection:	USB-C
Input:	5 V DC (SELV)
Output:	5 V DC
Charging function:	No independent charging electronics



Errors and changes to the technical specifications are reserved.

14. Disposal

IMPORTANT! Incorrect disposal harms the environment.



Electrical devices: Electrical devices must not be disposed of via household waste. Observe regional disposal regulations. The dealer is obligated to accept returned devices.



Li-Ion

Lithium-ion battery: Used lithium-ion batteries must not be disposed of via residual waste under any circumstances. They can easily ignite. This may cause fires in waste treatment facilities.

Dispose of electrical devices in accordance with applicable environmental regulations and guidelines outside the EU.